



WASHINGTON DULLES INTERNATIONAL AIRPORT

Location:

At the junction of the Dulles Toll Road (Route 267), Route 28 and the Dulles Greenway. Accessible via the free Dulles Airport Access Highway.

Parking: Dulles has over 25,000 public parking spaces. Bring your ticket with you so you can use the Pay & Go machines in the Main Terminal. If you exit the parking lot within 20 minutes of entering there is no charge.

Hourly Parking: \$4 per hour / \$36 per day

Valet Parking: \$30 for first day / \$17 each additional day; No reservations necessary

Daily Garages 1 and 2: \$5 per hour / \$15 per day

Economy Parking: \$3 per hour / \$9 per day

- *Parking Information:* 703-572-4500
- All parking lots have disabled-accessible parking spaces
- All parking shuttles have wheelchair lifts

Ground Transportation / Getting Around:

Washington Flyer Coach: Operates between West Falls Church Metrorail station and the Airport's Arrival Door #4. 1-888-WASHFLY (927-4359).

Washington Flyer Taxi to the Airport: 703-572-TAXI (8294)

Washington Flyer Taxi from the Airport: No reservations needed; board down the ramps from baggage claim area.

Super Shuttle: No reservations needed outbound from airport. 1-800-BLUEVAN for inbound reservations.

Metrobus: Route 5A to downtown Washington, 202-637-7000 or www.wmata.com for information.

Rental Cars: Shuttles operate from Arrivals level curbside (down the ramp from baggage claim).

Picking Up Arriving Passengers:

- Contact your airline for information on how to meet an unaccompanied minor.
- Domestic (U.S.) flights – park, then meet passengers behind bag claim # 8.
- International flights – park, then meet passengers outside U.S. Customs near bag claim #14.
- Or wait in your vehicle in the free cell phone waiting area until your passenger calls. Time limit: one hour.
- Use Pay & Go to pay for your parking while inside the airport. All parking is free for the first 20 minutes.

Checking In:

- In general, arrive at the airport 2 hours (domestic flight) to 3 hours (international flight) prior to flight time.
- Check your flight status before coming to the airport on your airline's website or at www.mwaa.com/dulles
- Print boarding passes electronically by using your airline's website.
- If you require a wheelchair, contact your airline prior to your visit. A skycap can also assist you.

Security Checkpoint:

- All passengers use the TSA checkpoint located at the rear of the Main Terminal ticketing level (upstairs).
- Visit www.tsa.gov for a full list of permitted and prohibited items.
- No liquids, gels, and aerosols over 3 ounces in carry-on luggage.
- One piece of carry-on luggage and one personal item like a laptop, briefcase or purse per person.
- Travelers 18 years and older must have a government-issued photo identification and an airline boarding pass.
- Children must have an airline boarding pass.
- Have your passport with you if you are traveling outside of the United States.

Getting to the Gate:

- *Gates A, D, or H:* After security, proceed past the "C" Shuttle departure area and follow signs to the "A," "D," or "H" Shuttle departure area.
- *B-Gates:* After security, follow signs for "Walkway to B" with moving sidewalks or proceed to the "B" Shuttle departure area. "B" Shuttles depart every 15 minutes.
- *C-Gates:* Shuttles depart from doors just after security.
- *Z-Gates:* After security, proceed past the "C" Shuttle area and follow signs to "Z-Gates," which are connected to the Main Terminal.
- Restaurants and Shops are located before security and in the Gate Concourse areas. Shopping and Dining maps are posted, and are on www.mwaa.com

For Passenger Information:

- Travelers Aid's Stations:
 - Lower level by baggage claim #4 and #14
 - At podiums in the concourses.
- Student Ambassadors wearing distinctive yellow shirts are stationed throughout the airport.
- Lost and Found:
 - Items left at security checkpoint:*
TSA: 703-662-2234, located behind baggage claim #1
 - Item left on the aircraft or jet way:*
Contact the airline on which you traveled.
 - Items left on flyer buses or taxis:*
Washington Flyer Taxi: 703-661-6555
 - Items left elsewhere:*
Dulles Central Lost and Found: 703-572-8479, located behind baggage claim #2

Additional Phone Numbers:

Police Emergency: 703-572-2950

Fire/EMS Emergency: 703-572-2951

TSA Consumer Response Center: 1-866-289-9673

Dulles Main Switchboard: 703-572-2700

- Telecommunication Devices for the Deaf (TDD) are available in the Main Terminal and Concourses.